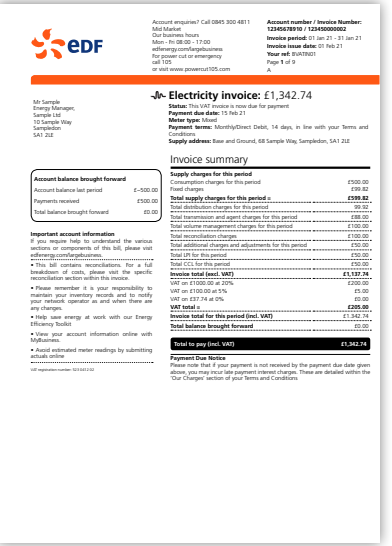
Understanding your electricity bill

A guide for large business customers

Your electricity bill

This e-guide has been put together to help you understand your EDF Energy bill.

The arrow buttons at the bottom of the page will navigate you through this e-guide. Alternatively click on either of the bill examples on the right to take you directly to the explanation page.



EDF

Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number: **1234567890 / 123450000002**
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVRTN01
Page **1** of 9
A

Mr Sample
Energy Manager,
Sample Ltd
10 Sample Way
Sampledon
SA1 2LE

Electricity invoice: £1,342.74

Status: This VAT invoice is now due for payment
Payment due date: 15 Feb 21
Meter type: Mixed
Payment terms: Monthly/Direct Debit, 14 days, in line with your Terms and Conditions
Supply address: Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Account balance brought forward

Account balance last period	£-500.00
Payments received	£500.00
Total balance brought forward	£0.00

Important account information
If you require help to understand the various sections or components of this bill, please visit edfenergy.com/largebusiness.

- This bill contains reconciliations. For a full breakdown of costs, please visit the specific reconciliation section within this invoice.
- Please remember it is your responsibility to maintain your inventory records and to notify your network operator as and when there are any changes.
- Help save energy at work with our Energy Efficiency Toolkit
- View your account information online with MyBusiness.
- Avoid estimated meter readings by submitting actuals online

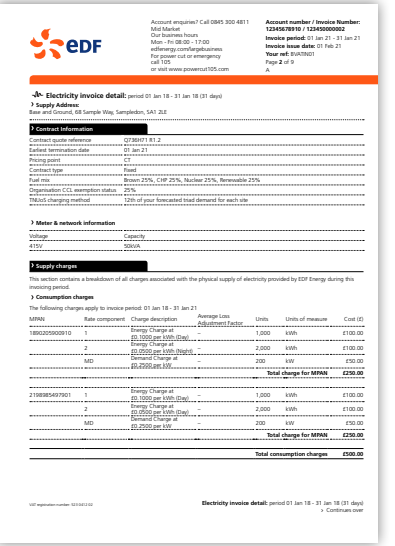
VAT registration number: 523 0412 02

Invoice summary

Supply charges for this period	
Consumption charges for this period	£500.00
Fixed charges	£99.82
Total supply charges for this period	**£599.82**
Total distribution charges for this period	99.92
Total transmission and agent charges for this period	£88.00
Total volume management charges for this period	£100.00
Total reconciliation charges	£100.00
Total additional charges and adjustments for this period	£50.00
Total LFI for this period	£50.00
Total CCL for this period	£50.00
Invoice total (excl. VAT)	**£1,137.74**
VAT on £1000.00 at 20%	£200.00
VAT on £100.00 at 5%	£5.00
VAT on £37.74 at 0%	£0.00
VAT total	**£205.00**
Invoice total for this period (incl. VAT)	£1,342.74
Total balance brought forward	£0.00
Total to pay (incl. VAT)	**£1,342.74**

Payment Due Notice
Please note that if your payment is not received by the payment due date given above, you may incur late payment interest charges. These are detailed within the 'Our Charges' section of your Terms and Conditions.

Front cover summary page



EDF

Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number: **1234567890 / 123450000002**
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVRTN01
Page **2** of 9
A

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Contract Information

Contract quote reference	QT36117.R1.2
Earliest termination date	01 Jan 21
Pricing point	C1
Contract type	Fixed
Fuel mix	Brown 25%, CHP 25%, Nuclear 25%, Renewable 25%
Organisation CCL exemption status	25%
TNUoS charging method	12th of your forecasted triad demand for each site

Meter & network information

Voltage	Capacity
415V	500kVA

Supply charges

This section contains a breakdown of all charges associated with the physical supply of electricity provided by EDF Energy during this invoicing period.

Consumption charges

The following charges apply to invoice period: 01 Jan 18 - 31 Jan 21

MPAN	Rate component	Charge description	Average Loss Adjustment Factor	Units	Units of measure	Cost (£)
1890205909910	1	Energy Charge at £0.1000 per kWh (Day)	-	1,000	kWh	£100.00
	2	Energy Charge at £0.0500 per kWh (Night)	-	2,000	kWh	£100.00
	MD	Demand Charge at £0.2500 per kW	-	200	kW	£50.00
					Total charge for MPAN	**£250.00**
2100985497901	1	Energy Charge at £0.1000 per kWh (Day)	-	1,000	kWh	£100.00
	2	Energy Charge at £0.0500 per kWh (Day)	-	2,000	kWh	£100.00
	MD	Demand Charge at £0.2500 per kW	-	200	kW	£50.00
					Total charge for MPAN	**£250.00**
					Total consumption charges	**£500.00**

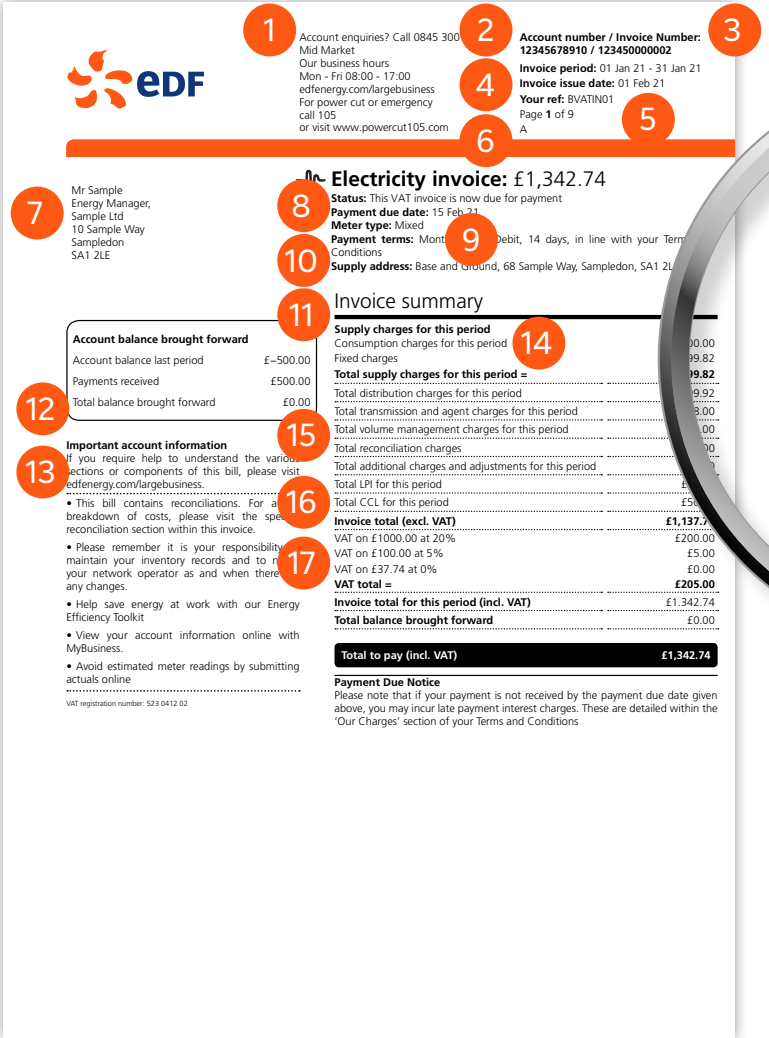
VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)
› Continues over

Bill detail pages

Summary page

1 Contact details
2 Account number
3 Invoice number
4 Invoice period and Invoice issue date
5 Your reference
6 Rota Disconnection Code
7 Mailing address
8 Payment due date
9 Payment terms
10 Supply address
11 Invoice summary
12 Account balance brought forward
13 Important account information
14 Fixed and consumption charges
15 Total additional charges
16 Climate Change Levy (CCL)
17 VAT charges



EDF

1 Account enquiries? Call 0845 300
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency call 105
or visit www.powercut105.com

2 **Account number / Invoice Number:**
12345678910 / 123450000002

4 **Invoice period:** 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21

5 **Your ref:** BVATIN01
Page **1** of 9
A

6

7 Mr Sample
Energy Manager,
Sample Ltd
10 Sample Way
Sampledon
SA1 2LE

Electricity invoice: £1,342.74

8 **Status:** This VAT invoice is now due for payment
Payment due date: 15 Feb 21
Meter type: Mixed
9 **Payment terms:** Mont Debit, 14 days, in line with your Term Conditions
10 **Supply address:** Base and Ground, 68 Sample Way, Sampledon, SA1 2L

Account balance brought forward

Account balance last period	£–500.00
Payments received	£500.00
12 Total balance brought forward	£0.00

Important account information

13 If you require help to understand the variou sections or components of this bill, please visit edfenergy.com/largebusiness.

- This bill contains reconciliations. For a breakdown of costs, please visit the spe reconciliation section within this invoice.
- Please remember it is your responsibility maintain your inventory records and to n your network operator as and when there any changes.
- Help save energy at work with our Energy Efficiency Toolkit
- View your account information online with MyBusiness.
- Avoid estimated meter readings by submitting actuals online

VAT registration number: 523 0412 02

11 Invoice summary

Supply charges for this period	
Consumption charges for this period	14 00.00
Fixed charges	99.82
Total supply charges for this period =	**9.82**
Total distribution charges for this period	9.92
Total transmission and agent charges for this period	3.00
15 Total volume management charges for this period	.00
Total reconciliation charges	00
Total additional charges and adjustments for this period	
Total LPI for this period	£
16 Total CCL for this period	£5
Invoice total (excl. VAT)	**£1,137.**
VAT on £1000.00 at 20%	£200.00
17 VAT on £100.00 at 5%	£5.00
VAT on £37.74 at 0%	£0.00
VAT total =	**£205.00**
Invoice total for this period (incl. VAT)	£1,342.74
Total balance brought forward	£0.00
Total to pay (incl. VAT)	**£1,342.74**

Payment Due Notice
Please note that if your payment is not received by the payment due date given above, you may incur late payment interest charges. These are detailed within the 'Our Charges' section of your Terms and Conditions

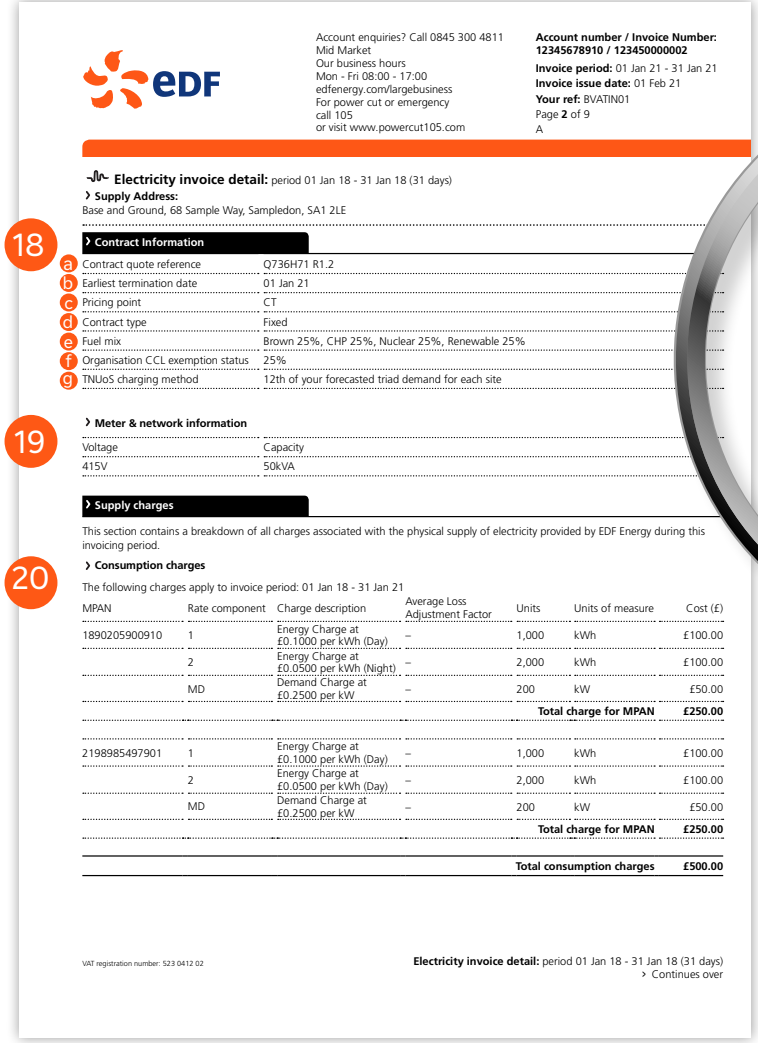
Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

18 Contract information
- a Contract quote reference
- b Earliest termination date
- c Pricing point
- d Contract type
- e Fuel mix
- f CCL exemption status
- g TNUoS

19 Meter & network information

20 Consumption charges



Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **2** of 9
A

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

18 **Contract Information**

a	Contract quote reference	Q736H71 R1.2
b	Earliest termination date	01 Jan 21
c	Pricing point	CT
d	Contract type	Fixed
e	Fuel mix	Brown 25%, CHP 25%, Nuclear 25%, Renewable 25%
f	Organisation CCL exemption status	25%
g	TNUoS charging method	12th of your forecasted triad demand for each site

19 **Meter & network information**

Voltage	Capacity
415V	50kVA

Supply charges

This section contains a breakdown of all charges associated with the physical supply of electricity provided by EDF Energy during this invoicing period.

20 **Consumption charges**

The following charges apply to invoice period: 01 Jan 18 - 31 Jan 21

MPAN	Rate component	Charge description	Average Loss Adjustment Factor	Units	Units of measure	Cost (£)
1890205900910	1	Energy Charge at £0.1000 per kWh (Day)	–	1,000	kWh	£100.00
	2	Energy Charge at £0.0500 per kWh (Night)	–	2,000	kWh	£100.00
	MD	Demand Charge at £0.2500 per kW	–	200	kW	£50.00
					Total charge for MPAN	**£250.00**
2198985497901	1	Energy Charge at £0.1000 per kWh (Day)	–	1,000	kWh	£100.00
	2	Energy Charge at £0.0500 per kWh (Day)	–	2,000	kWh	£100.00
	MD	Demand Charge at £0.2500 per kW	–	200	kW	£50.00
					Total charge for MPAN	**£250.00**
					Total consumption charges	**£500.00**

VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)
› Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

21 Fixed charges
22 Distribution charges

Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **3** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

21

Fixed charges
The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

MPAN	Description	Units	Units of measure	(£)
1890205900910	Standing Charge £1.6100 per day	31	days	.91
			Total charge for MPAN	**.91**
2198985497901	Standing Charge £1.6100 per day	31	days	.91
			Total charge for MPAN	**.91**
			Total fixed charges	
			Total supply charges	**£5**

22

Distribution charges
This section contains a breakdown of all related industry and third party charges that are levied onto your electricity supply charges.

Consumption charges
The following charges apply to invoice period: 31 Jan 21 - 31 Jan 21

Rate component	Charge description	Units	Units of measure	Cost (£)
1	Distribution Charge £0.0500 per kWh (Red)	1,000	kWh	£50.00
2	Distribution Charge £0.0200 per kWh (Amber)	1,000	kWh	£20.00
3	Distribution Charge £0.0100 per kWh (Green)	1,000	kWh	£10.00
These charges apply to MPAN 2198985497901, 1890205900910,				
			Total consumption charges	**£80.00**

Fixed charges
The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

Description	Units	Units of measure	Cost (£)
Availability Charge £0.3200 per day	31	days	£9.92
These fixed charges apply to MPAN 2198985497901, 1890205900910,			
		Total fixed charges	**£9.92**

VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

23 Reactive power charges
24 Transmission and agent charges
25 Transmission Network Use of System

Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **4** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

23

Reactive power charges

The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

Description	Units (kVArh)	(£)
Reactive Power Charge £0.100 per kVArh	100	.00
These charges apply to MPAN 2198985497901, 1890205900910,		
	Total reactive power charges	.00
	Total distribution charges	2

24

Transmission and agent charges

This section contains a breakdown of all related transmission and agent charges that are levied onto your electricity supply charges.

Fixed charges

The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

MPAN	Description	Units	Cost (£)
1890205900910	Settlement Agency Charge £5.0000 per MPAN	1	£5.00
	MOP Charge £5.0000 per MPAN	1	£5.00
		Total charges for MPAN	**£10.00**
2198985497901	Settlement Agency Charge £5.0000 per MPAN	1	£5.00
	MOP Charge £5.0000 per MPAN	1	£5.00
		Total charges for MPAN	**£10.00**
		Total fixed charges	**£20.00**

25

Transmission Network Use of System

The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

MPAN	Forecast TRIAD demand	MD%	Charge description	Charge for period
1890205900910	100kW	–	Monthly TNUoS Charge £0.1000 per kW	£10.00
2198985497901	100kW	–	Monthly TNUoS Charge £0.1000 per kW	£10.00
			Total Transmission Network Use of System charges	**£20.00**

VAT registration number: 523 0412 02

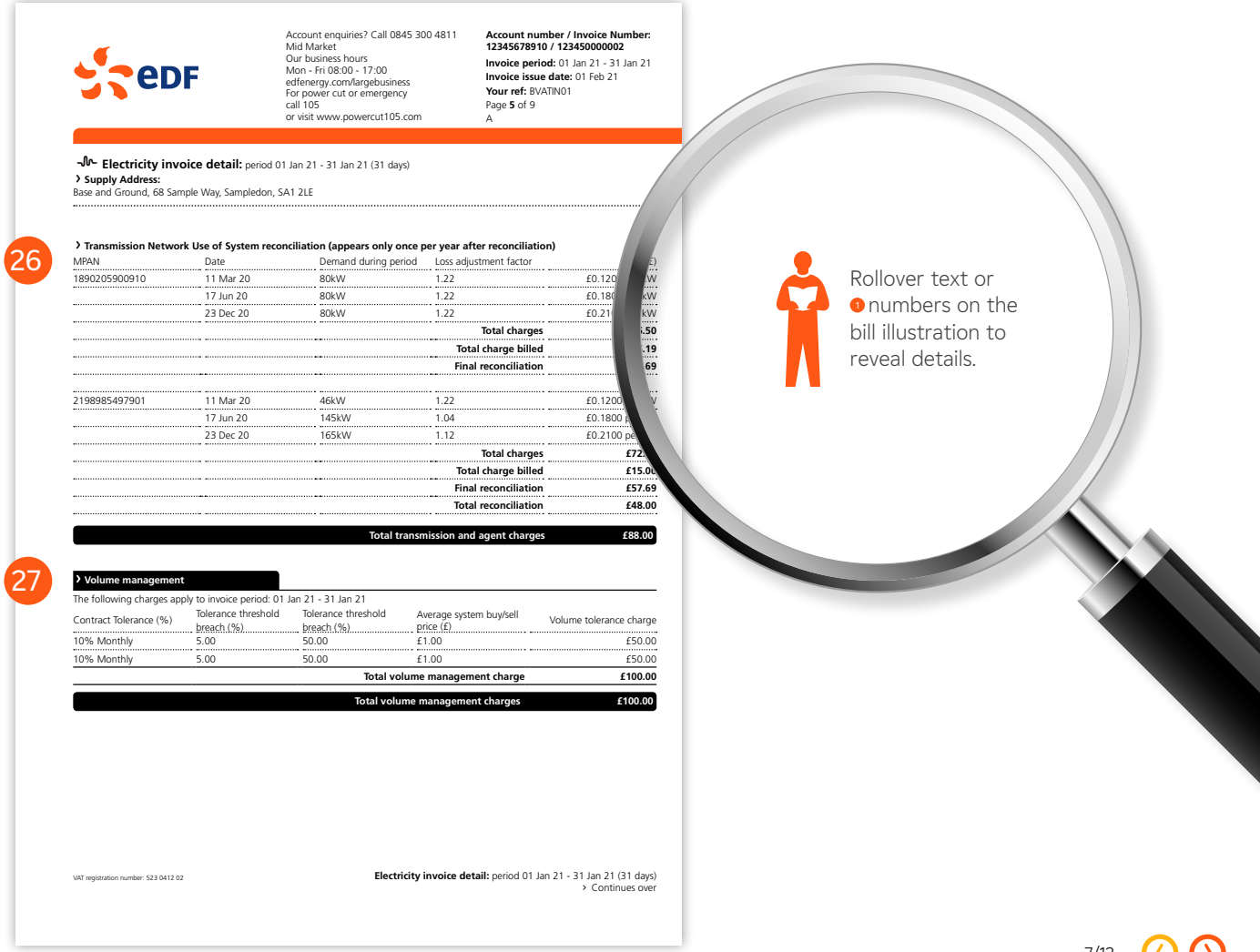
Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
› Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

26 Transmission Network Use of System reconciliation

27 Volume management



Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **5** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

26

Transmission Network Use of System reconciliation (appears only once per year after reconciliation)

MPAN	Date	Demand during period	Loss adjustment factor	
1890205900910	11 Mar 20	80kW	1.22	£0.120
	17 Jun 20	80kW	1.22	£0.180
	23 Dec 20	80kW	1.22	£0.21
			Total charges	**.50**
			Total charge billed	**.19**
			Final reconciliation	**69**
2198985497901	11 Mar 20	46kW	1.22	£0.1200
	17 Jun 20	145kW	1.04	£0.1800
	23 Dec 20	165kW	1.12	£0.2100 pe
			Total charges	**£72**
			Total charge billed	**£15.00**
			Final reconciliation	**£57.69**
			Total reconciliation	**£48.00**

Total transmission and agent charges **£88.00**

27

Volume management

The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

Contract Tolerance (%)	Tolerance threshold breach (%)	Tolerance threshold breach (%)	Average system buy/sell price (£)	Volume tolerance charge
10% Monthly	5.00	50.00	£1.00	£50.00
10% Monthly	5.00	50.00	£1.00	£50.00
			Total volume management charge	**£100.00**

Total volume management charges **£100.00**

VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

28 Reconciliation
29 Power information summary
30 Read history

Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **6** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

28

Reconciliation

This section contains a breakdown of flex and ad hoc reconciliation adjustments applied to invoice

Reconciliation type Flex reconciliation

MPAN	Period	Description	(£)
1890205900910	01 Jan 21 - 31 Jan 21	Energy Reconciliation Charge	.00
2198985497901	01 Jan 21 - 31 Jan 21	Reconciliation Charges	.00
		Total reconciliation amount	.00

Total reconciliation due 0

29

Power information summary

MPAN	Power factor	Meter reg	Time of use	Units (kVA)	Units (kW)	Units (kVArh)	Units (kW
1890205900910	1	1	NIGHT	–	–	–	c1000
		2	DAY	–	–	–	c2000
		REAP	–	–	–	c80	–
		RI				a10	–
		RE				a10	–
		MD	15 Jan 21 11:30:00	–	a200	–	–
			MPAN sub total	–	200	100	3,000
			Total units	–	200	100	3,000

a = actual reading e = estimate reading c = customer reading REAP = reactive power MD = maximum demand

30

Read history

MPAN & Meter serial no.	Power factor	Meter reg	Time of use	Start Register Date	Start Register Read	End Register Date	End Register Read	Units (kW)	Units (kVArh)	Units (kWh)
2198985497901 /00001	1	1	NIGHT	01 Jan 21	a 10,000	15 Jan 21	a 10,500	–	–	500
		1	NIGHT	15 Jan 21	a 10,500	31 Jan 21	c 11,000	–	–	500
		2	DAY	01 Jan 21	a 10,000	31 Jan 21	a 12,000	–	–	2,000
		MD	–	–	a –	–	a –	200	–	–
		REAP	–	01 Jan 21	a 1,000	31 Jan 21	a 1,100	–	100	–
							MPAN sub total	200	100	3,000

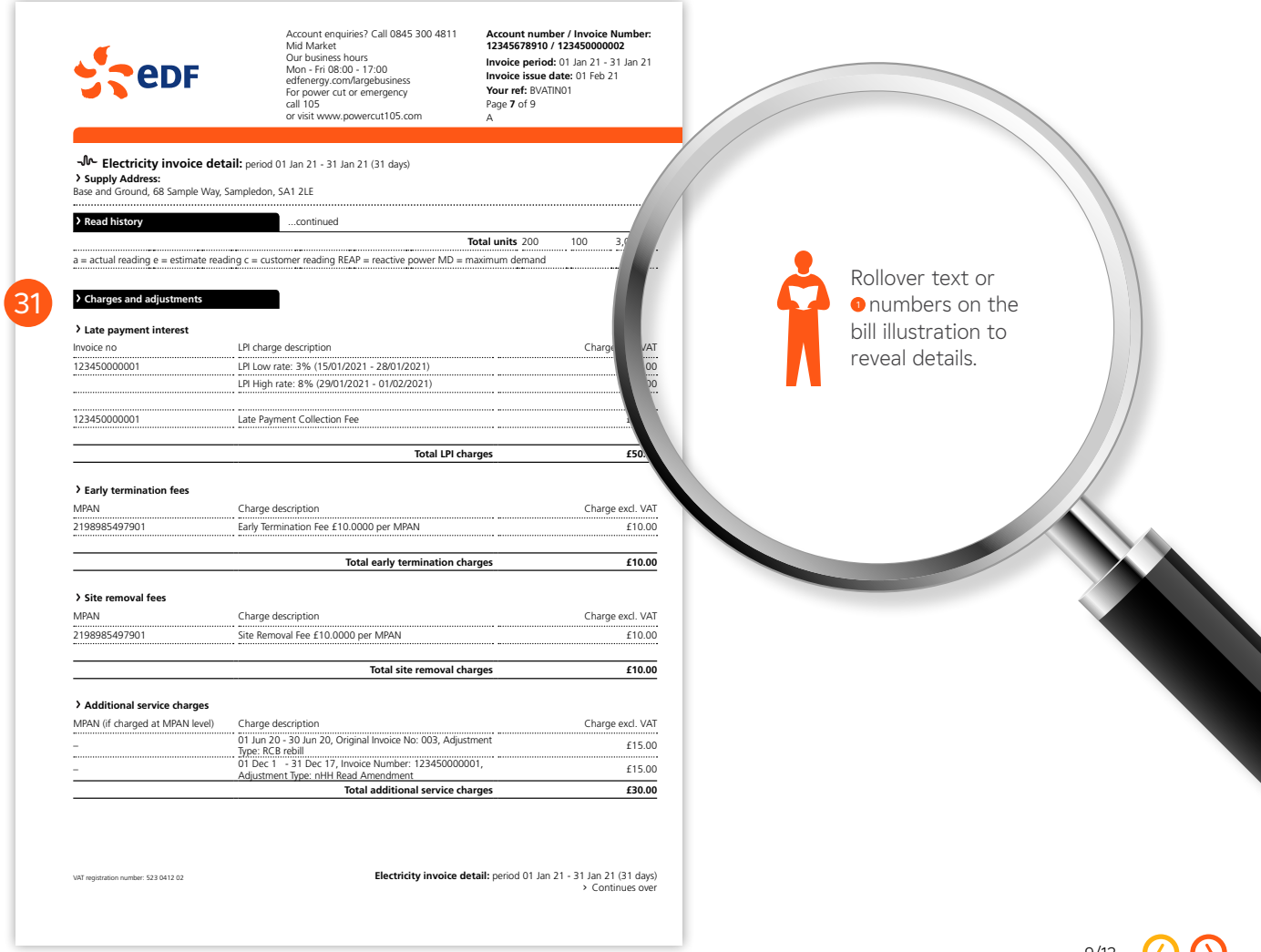
VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
› Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

31 Charges and adjustments



Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **7** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Read history ...continued

Total units	200	100	3,0

a = actual reading e = estimate reading c = customer reading REAP = reactive power MD = maximum demand

31

Charges and adjustments

Late payment interest

Invoice no	LPI charge description	Charge	VAT
123450000001	LPI Low rate: 3% (15/01/2021 - 28/01/2021)		00
	LPI High rate: 8% (29/01/2021 - 01/02/2021)		00
123450000001	Late Payment Collection Fee		
	Total LPI charges	**£50.**	

Early termination fees

MPAN	Charge description	Charge excl. VAT
2198985497901	Early Termination Fee £10.0000 per MPAN	£10.00
	Total early termination charges	**£10.00**

Site removal fees

MPAN	Charge description	Charge excl. VAT
2198985497901	Site Removal Fee £10.0000 per MPAN	£10.00
	Total site removal charges	**£10.00**

Additional service charges

MPAN (if charged at MPAN level)	Charge description	Charge excl. VAT
–	01 Jun 20 - 30 Jun 20, Original Invoice No: 003, Adjustment Type: RCB rebill	£15.00
–	01 Dec 1 - 31 Dec 17, Invoice Number: 123450000001, Adjustment Type: nHH Read Amendment	£15.00
	Total additional service charges	**£30.00**

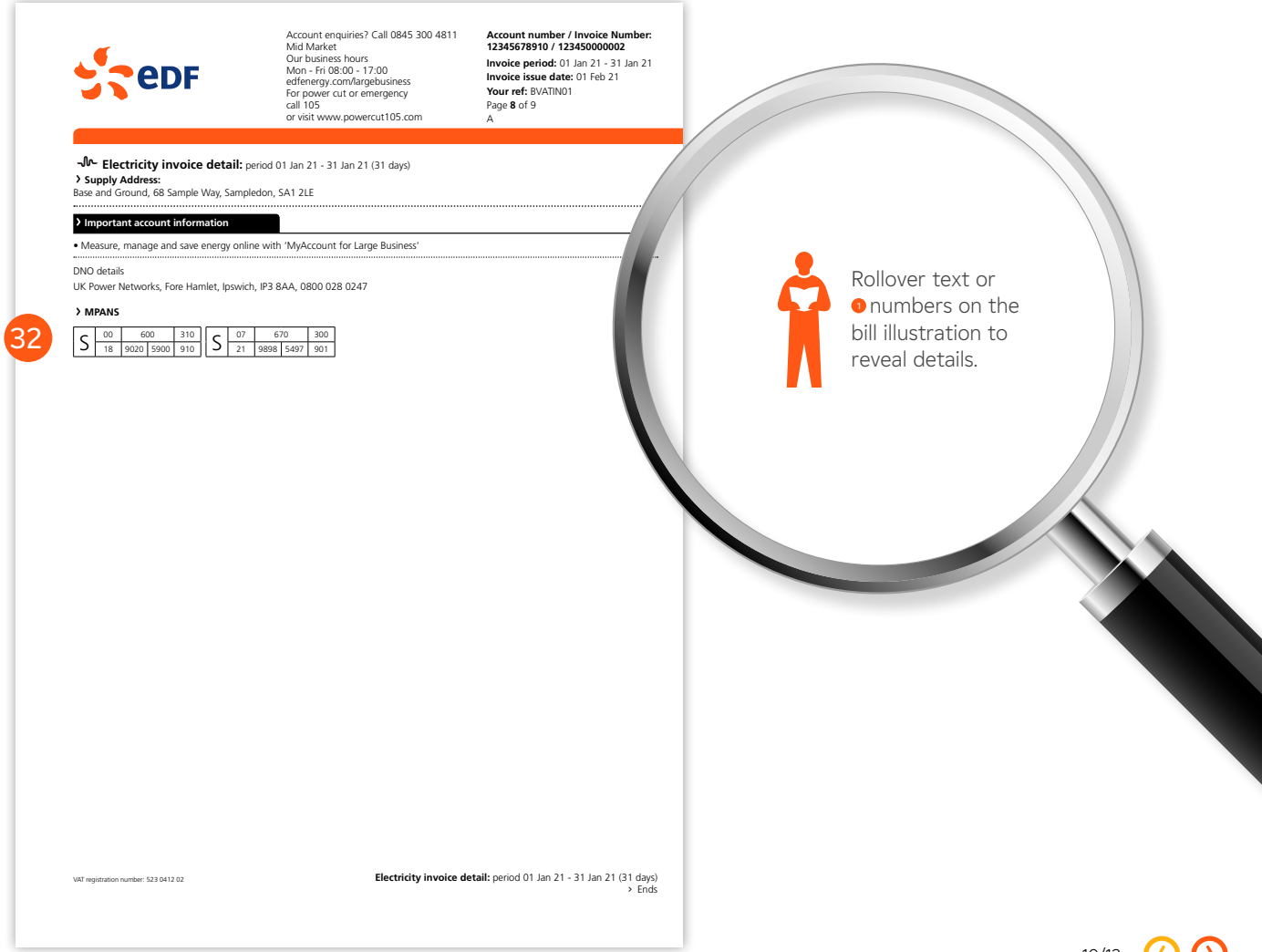
VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
› Continues over

Rollover text or 1 numbers on the bill illustration to reveal details.

Bill detail page

32 **Meter point number (MPAN or MPRN)**



Account enquiries? Call 0845 300 4811
Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page **8** of 9
A

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Important account information

- Measure, manage and save energy online with 'MyAccount for Large Business'

DNO details
UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA, 0800 028 0247

MPANS

32

S	00	600		310	S	07	670		300
	18	9020	5900	910		21	9898	5497	901

VAT registration number: 523 0412 02

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Ends

Rollover text or 1 numbers on the bill illustration to reveal details.

We're proud to be a zero carbon supplier.

Every year we must publish details of the fuel sources that have been used to generate the electricity we supply to our customers. The information in the table below covers our supply licence for EDF Energy Customers Ltd for the period from April 2022 to March 2023. Our customers' electricity is sourced from our own UK power stations, the wholesale energy market and other independent power generators. We are a major supporter of independent renewable generators.

	Coal	Gas	Nuclear	Renewable	Other	CO_2 g/kWh	Radioactive waste g/kWh
EDF's fuel mix	**1.6%**	**16.7%**	**59.4%**	**21.0%**	**1.3%**	**87**	**0.0042**
Contribution to our carbon emissions	17.4%	71.0%	0.0%	0.0%	11.6%		
UK average fuel mix	**3.4%**	**39.3%**	**13.9%**	**40.8%**	**2.6%**	**186**	**0.0010**

The figures for UK average fuel mix are provided by the Department for Energy Security & Net Zero (DESNZ).

Depending on the tariff you are on, the fuel source and carbon emissions associated with the generation of your electricity may vary. For more information on our fuel mix, visit **edfenergy.com/fuelmix**

This next table shows you the fuel mix of our supply contracts. As an EDF customer your business should also be proud to be contributing to the zero carbon future of the UK.

EDF's fuel mix per tariff or product	Coal	Gas	Nuclear	Renewable	Other	CO_2 g/kWh	Radioactive waste g/kWh
Zero Carbon[1]	0.0%	0.0%	100.0%	0.0%	0.0%	0	0.0070
Renewable[2]	0.0%	0.0%	0.0%	100.0%	0.0%	0	0.0000
All other[3]	2.9%	30.4%	57.9%	6.5%	2.3%	159	0.0041

[1] Zero carbon: Zero carbon tariffs and products include any sold as 'nuclear backed', such as Zero Carbon for Business (formerly Blue for Business).

[2] Renewable: All renewable tariffs and products.

[3] All other: All other tariffs and products - tariffs not referred to as Zero Carbon or Renewable.

The nuclear backed and renewable electricity that we buy for Residential, SME, Zero Carbon for Business (formerly Blue for Business) or Renewable tariffs and products is supplied into the National Grid. Customers receive that electricity through the National Grid, not directly from zero-carbon generators.

e-guide - a better way of working

Why an e-guide? At EDF we are committed to using the most sustainable working practices wherever possible and this includes when delivering communications to our customers.

E-guides significantly reduce the volume of printed material we need, reducing our carbon footprint.

Our customers appreciate e-guides because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

edfenergy.com/largebusiness

EDF Energy Customers Ltd with registered number 2228297.
Registered offices at 90 Whitfield Street, London, W1T 4EZ Incorporated in England and Wales.

e-guide B2B-MMS-BGU-LGS-0923 © Copyright EDF 2023. All rights reserved.