



EXCESS CAPACITY CHARGES INCREASE FROM 1 APRIL 2018

Be prepared and understand changes to this charge

What is happening

As of the 1 April 2018 increased charges will apply for any half hourly metered electricity supply that exceeds contracted Agreed Supply Capacity (ASC). Currently when this happens the extra kVA is simply charged at the standard rate i.e. no penalty is applied.

New penalty rates for exceeding the contracted ASC will vary depending on the relevant Distribution Network Operator (DNO), but are likely to be between 2-3 times the standard charge. This could increase overall electricity bills by 1-2%.

Why this charge is increasing

Ofgem has approved this new measure (DCP 161) to make charges more cost reflective and recover the costs DNO's can face when customers exceed their ASC. The charge forms part of the Distribution Use of System (DUoS) fee paid on your bill.

How to avoid paying this charge

Check the ASC that you are currently contracted for, to understand if it is sufficient for your needs. You can check if you have exceeded your ASC by viewing the distribution charges section on your previous invoices, available in My Account.

If you want to change your ASC please speak to your DNO for further details on availability and timescales. Any change to your ASC can only be agreed in advance.

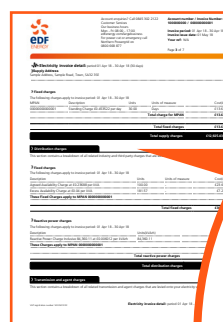
How we can help

✓ Changing your ASC

If you would like to discuss changing your ASC with your DNO, you can find their contact details by visiting edfenergy.com/dno

✓ Understanding DUoS

DUoS is one of seven non energy costs that currently account for nearly 60% of the supply bill that you receive. To understand more about DUoS/non energy costs and stay up to date with changing rules, regulations and charges, EDF Energy supports customers with Monitor, a quarterly report. Monitor is available to download from marketinsight.edfenergy.com



How the charge will appear on your bill

> Distribution charges

This section contains a breakdown of all related industry and third

> Fixed charges

The following charges apply to invoice period: 01 Apr 18 - 30 Apr

Description

Agreed Availability Charge at £0.23688 per kVA

Excess Availability Charge at £0.04 per kVA

These Fixed Charges apply to MPAN 0000000000001

Reactive power charges

The following charges apply to invoice period: 01 Apr 18 - 30 Apr

Charge Inclusive 84,360.11 at £0.006012

MPAN 1580001021

For more information, please call: 0845 366 366